

EXATRON

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Customer: _____
Address: _____
Contact: _____
Phone: _____
E-mail: _____

“Handler Problem Description Form”

1. What is your Exatron handler Model number?

2. What is the serial number of your Exatron handler?

3. Can you supply Exatron with a copy of the RAM address listing? Located in your Exatron handler manual?

4. Upon power up, please list the “EXACT” spelling of the first three full lines of text displayed on the Exatron handler’s LCD. (May take multiple power-ups.)

5. Please list the “EXACT” text spelling of the error message at hand.

6. If possible, list the “EXACT” spelling of any messages displayed just prior to the error at hand.

7. Please describe in detail the mechanical problem of your Exatron handler?

8. If possible, please supply Exatron with a digital picture of your complete Exatron handler system and forward to support@exatron.com.

